Frequently Asked Questions:

How many bed cards can I print?

- This depends on the service level you choose.

How does my chosen quantity of bed cards reduce?

- When you create a bed card or poster and send it to print this will be deducted from your subscribed allowance.
- When you create a bed card or poster and download the image to your personal files this will also be deducted from your subscribed allowance.

Can I have my own customised template?

- Yes, for an additional fee or if you sign up to the Annual Subscription service this includes 1 free customised bed card

Can I save the bed card or poster I have created?

- Yes, if you click on the print button a download symbol will appear next to the print button. Click on this symbol and you will be able to upload your files into your personal file directory.

What happens if you do not have the variety I require?

- If we have a Floramedia copyright image of the variety available, we can set this up at no additional cost.

Can I make any amendments to the bed card information?

- Yes you can, all plant names, icons and pricing can all be modified by you.

How many templates can I choose?

- An Annual Subscription includes 4 standard templates, 1 free customised template with further customised templates available at an additional charge.
- With Pay As You Go you can choose 1 from our 4 standard templates with customised templates available at an additional charge.

Do I need to source the plant information?

- No, we have already done this for you, all the plant information is there ready for you to print.

Can I have my own plant image?

- No, we can only use Floramedia copyrighted images on FloraPOD.

Will a customer be able to see my personalised template?

- No it is only visible to you.

Can I change my password?

- Yes, request directly from the FloraPOD Team.

Why do I have to have my company logo on the templates?

- To prevent misuse of the service in the interest of those who have paid to use it.

Can I use a Commercial Printer?

- No, the system has been designed with desktop printing in mind. For Commercial printing contact our Bespoke team.

What files are required to set up my logo?

- Floramedia will only accept an EPS or high quality PNG file for setting up your logo.

Do you offer a Creatives Service?

- Yes, we can quote for all levels of Creative design such as logo branding, etc.

How long does it take to set up my account?

- 7 working days for your account to become active.